

JOB DESCRIPTION

Role: German Customer support and language Co-ordinator (Gibraltar)

Department: International
Reporting to: International Supervisor



SKILLS REQUIRED

- Fluent, native speaker in German, both written and spoken
- Excellent attention to detail
- Excellent customer care

RESPONSIBILITIES

- To provide excellent customer care to German speaking clients over phone, email and chat on both inbound and outbound communication channels.
- Responsible for German customer contact, both inbound and outbound
- To evaluate and test the German websites, ensuring they are competitive in the marketplace.
- To ensure marketing offers are relevant to the local territory and all CRM processes are translated into German.
- To work closely with the Affiliates department in identifying potential new affiliate partners for the territory, and take over existing German relationships.
- To work with the CMS system to ensure all website content on the German website is relevant and correct.
- To assist other members of the International team on other languages

WORKING HOURS

- 5 days, 40 hours per week to suit the needs of the business
- Will include weekends and evening working hours.

SALARY:

Salary starts on £17,000 with an extra £2,000 for additional languages. Then goes up to £21,000 after 6 months (+ £2k extra languages)

Das Gehalt versteht sich als Brutto-Jahresgehalt in British Pound bei einer sehr niedrigen Einkommenssteuerlast von nur ca. 20%.

Diese Stelle wird im Kundenauftrag von der Jobkiste vermittelt. Arbeitgeber ist eine große Online-Gaming Firma in Gibraltar. Ins sonnige Südspanien sind es nur wenige Kilometer, so dass man in Spanien leben und im britischen Gibraltar arbeiten kann. Ideal also, um dort zu leben, wo andere Urlaub machen (möchten). Dazu kann man noch einfach 2 Fremdsprachen erlernen/optimieren.

Bewerbungen auf Englisch mit Anschreiben und CV bitte per email an: info@jobkiste.net
Weitere Fragen an info@jobkiste.net oder Tel.: 0821-4506138

<http://www.jobkiste.net>

